



## Supporting hospitals and patients during the COVID-19 pandemic

Philips is here to support hospitals and your patients during the COVID-19 pandemic. Our Healthcare Transformation Services team bring decades of experience in clinical and leadership roles with expertise in clinical process optimization, patient flow, technology advisory and system integration, and overall care delivery. Our team is dedicated to helping hospitals and your patients during these challenging times.

### Clinical assurance and strategic support

Our team can assist with reviewing safety plans, sharing industry guidelines, and advising of improvement opportunities. We can provide objective insights to help put the right clinical governance in place during the crisis.



### Site reconfiguration guidance

Our clinical and design consultants can support planning for new or temporary healthcare sites and the reconfiguration of existing facilities to expand ICU and diagnostic capacity. Services include equipment/supplies validation,\* capacity planning, clinical workflow, patient flow design, and staffing models.



### Critical Care process optimization

Our experts can provide a review of clinical workflow, technology, and practices within critical care to implement best practices and optimize the use of eICU and telemetry systems and clinical operations centers.



### Patient throughput and flow optimization

Our consultants can help implement best practices in patient flow, capacity optimization, and operations to support safe, sustainable, and efficient operation. We apply data-guided improvements, patient flow simulation, and operational excellence.



### ED process optimization

Our global ED and emergency flow experts can assist to increase process efficiency, implement best practices, improve triage practices, reduce wait times, and address issues with crowding. We can advise on how to manage emergency departments in times of increased pressure.



### Data analytics

Custom analytic performance dashboards provide data-driven insights on patient volume, scheduling, patient flow, room utilization, nurse/physician metrics. They can include COVID-19 specific data such as patients presenting with symptoms, confirmed diagnosis, patient origin mapping, and trends.



### Diagnostics optimization

Our team can deliver process optimization programmes in Radiology and Pathology. As these departments can be under pressure during the current crisis, we can help identify ways to smooth flow as well as increase throughput and capacity.



### Business intelligence, Informatics, and IT

We can provide healthcare specific advisory services with regards to technology integration, connectivity, data security, and data collection.



Want to learn more? Contact us at [www.philips.com/healthcareconsulting](http://www.philips.com/healthcareconsulting)